

RETURN / DAMAGE CLAIM INSTRUCTIONS

1. **DO NOT** discard of the box / original packaging.

In case a return is required, the item must be returned in original box. Without this your return will not be accepted.

2. Take a photo of the box markings.

A photo of the markings (text) on the box is required in case a part is needed for replacement. This helps our staff identify your product number to ensure you receive the correct parts.

3. Take a photo / Video of Damage (if applicable).

A photo /Video of the damage is always required to file a claim and get your replacement or refund processed quickly. Please make sure you have the box even if it is damaged.

4. Send us an email with the images requested.




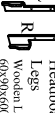
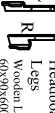
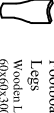
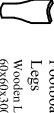














Email us directly with the attached images, order number (SOXXXX) and a description of your claim.

Auckland / Waikato / BOP Branch:	sales@tsbliving.co.nz
Christchurch Branch:	customersupport@tsbliving.co.nz
Wellington Branch:	wellington@tsbliving.co.nz

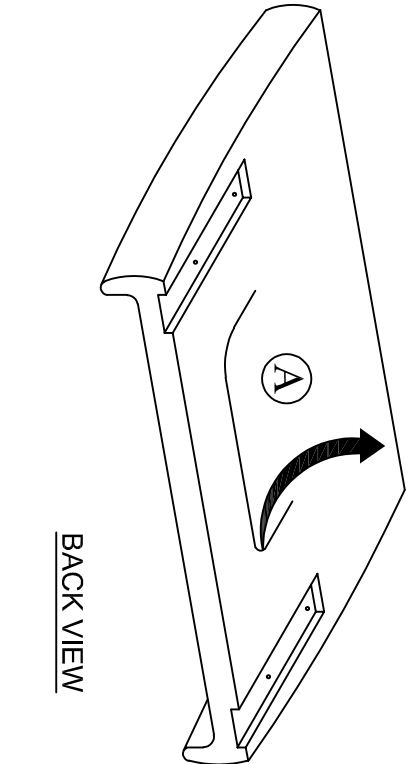
ASSEMBLY INSTRUCTION

MODEL : CF 9373-B (5)

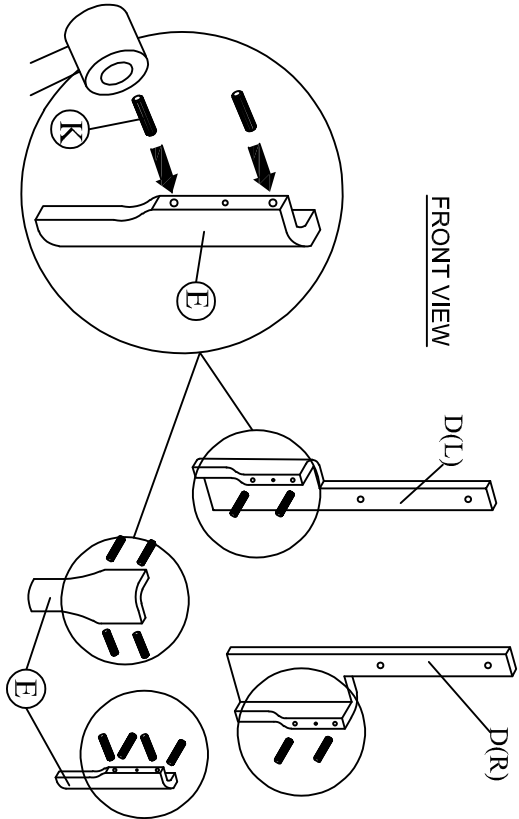
Step 1 : Unzip the black non-woven fabric on the back of headboard and take small carton out.

A		1 pc
B		1 pc
C		2 pcs
D	 	2 pcs
E	 	2 pcs
F		1 pc
G		2 pcs
H		1 pc
I		6 pcs
J		6 pcs
K		12 pcs
L		1 pc
M		2 pcs
N		35 pcs
O		10 pcs
P		4 pcs
Q		2 pcs
R		6 pcs
S		1 pc

BACK VIEW

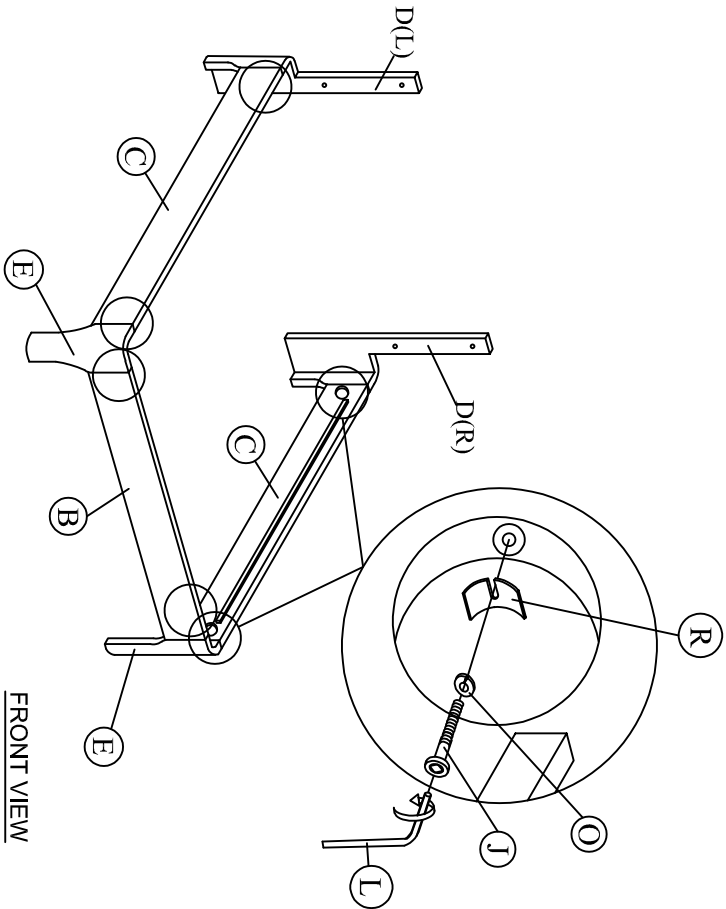


Step 2 : Install the wood dowel (K) to headboard leg (D) and footboard leg (E).

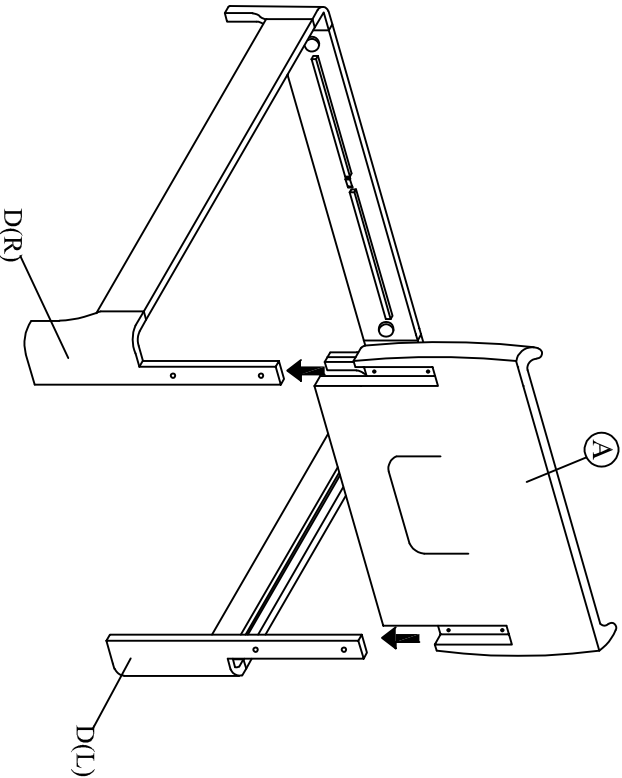


Step 3 : Attach side rail (C) to footboard (B) with footboard leg (E) and headboard Legs (D) as shown.

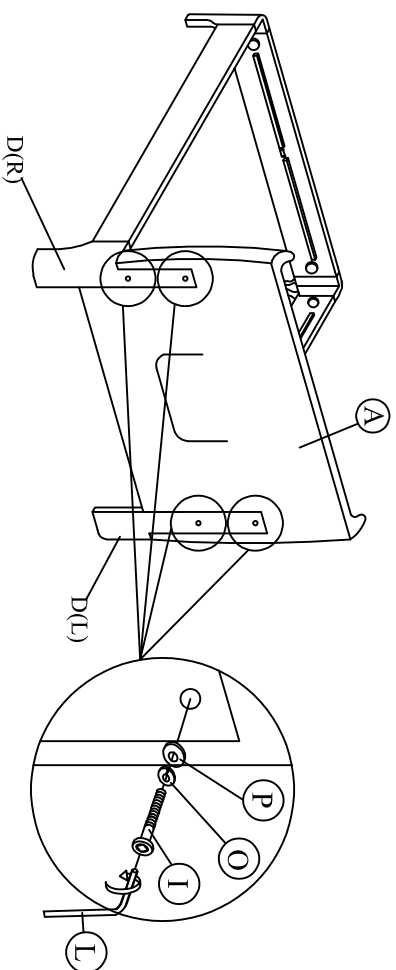
Step 4 : Attach headboard (A) to the headboard Legs (D) as shown.



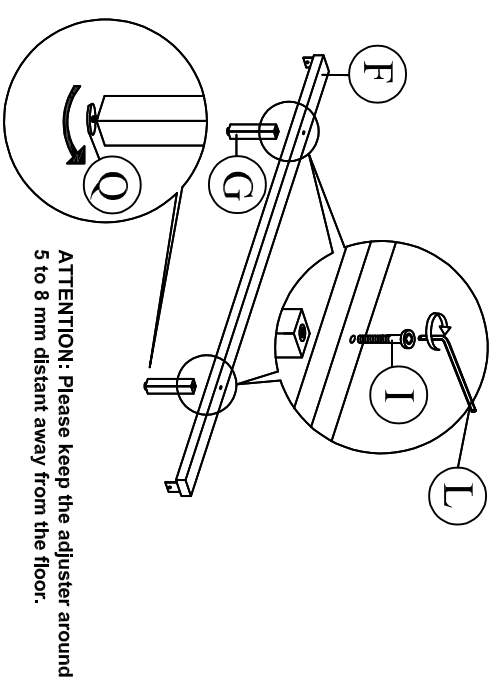
FRONT VIEW



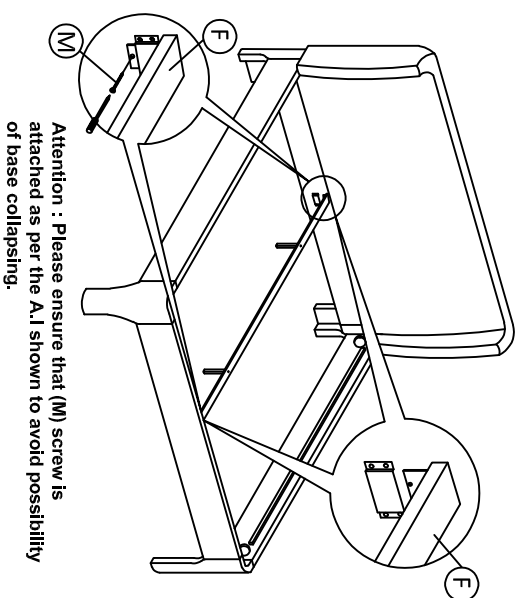
Step 5 : Attach headboard leg (D) to the headboard (A) as shown.



Step 6 : Attach the support legs (G) to the center rail (F) of the bed as shown.

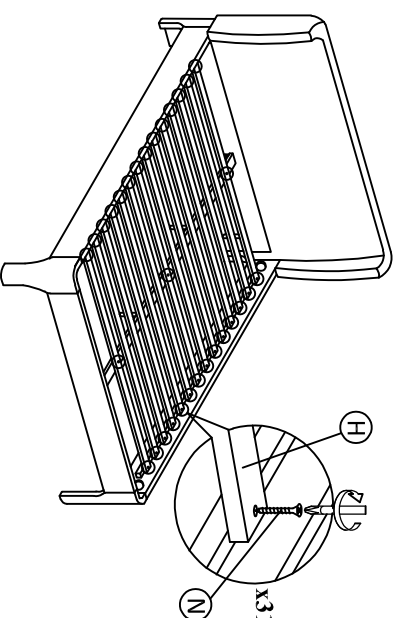


Step 7 : Slide the center rail (F) to the headboard (A) and footboard (B). Tighten screws (M) using screw driver (not included) to the headboard (A) and footboard (B).



Attention : Please ensure that (M) screw is attached as per the A.I shown to avoid possibility of base collapsing.

Step 8 : Affix the slat (H) to the support wood on side rail (C) and the center rail (F).



Step 9 : Affix the top slat (S) to the support wood on footboard (B).

