

RETURN / DAMAGE CLAIM INSTRUCTIONS

1. **DO NOT** discard of the box / original packaging.

In case a return is required, the item must be returned in original box. Without this your return will not be accepted.

2. Take a photo of the box markings.

A photo of the markings (text) on the box is required in case a part is needed for replacement. This helps our staff identify your product number to ensure you receive the correct parts.

3. Take a photo / Video of Damage (if applicable).

A photo /Video of the damage is always required to file a claim and get your replacement or refund processed quickly. Please make sure you have the box even if it is damaged.

4. Send us an email with the images requested.

Email us directly with the attached images, order number (SOXXXX) and a description of your claim.

Auckland / Waikato / BOP Branch: sales@tsbliving.co.nz

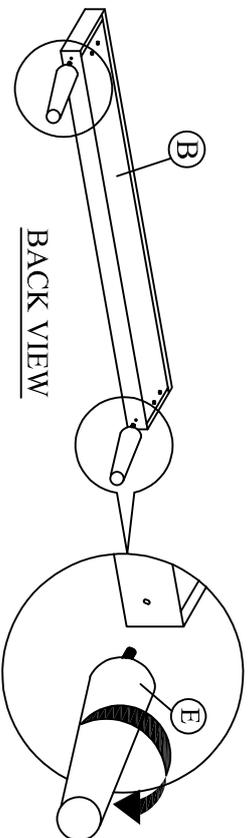
Christchurch Branch: customersupport@tsbliving.co.nz

Wellington Branch: wellington@tsbliving.co.nz

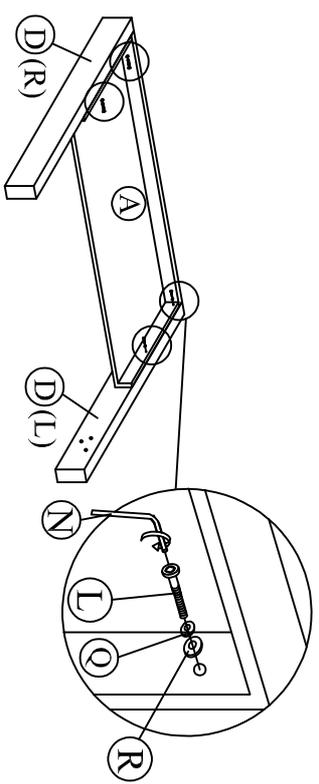
Assembly Instruction

A		Headboard	1pc
B		Footboard	1pc
C		Side Rail	4pcs
D		Side Wing	2pcs
E		Footboard Legs Place Core Leg NO.127 - 240 x 80 x 30mm	2pcs
F		Side Rail Legs NO.127 - 240 x 80 x 30mm	2pcs
G		Center Rail 800mm	2pcs
H		12 Slot 1527mm	2pcs
I		Support Legs 30 x 30 x 255mm	4pcs
J		JCBB M8 x 20	4pcs
K		JCBC M6 x 30	8pcs
L		JCBC M6 x 30	10pcs
M		JCBC M6 x 60	4pcs
N		Allen Key 65mm	1pc
O		Allen Key 70mm	1pc
P		CSK Screw 32mm	24pcs
Q		Spring Washers	10pcs
R		Flat Washers	18pcs

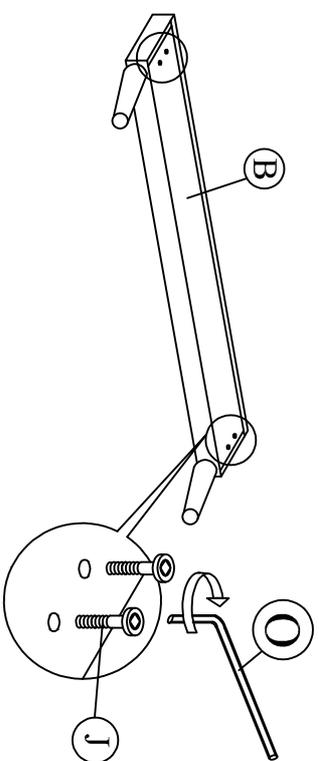
Step 1 : Fix the footboard (B) with legs (E) as shown.



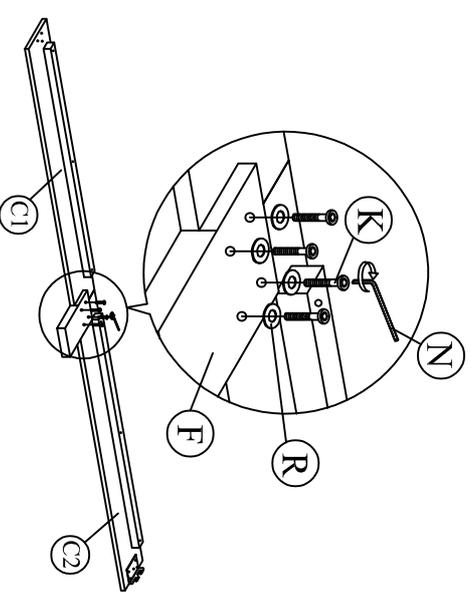
Step 2 : Attach the side wing (D) to the headboard (A).



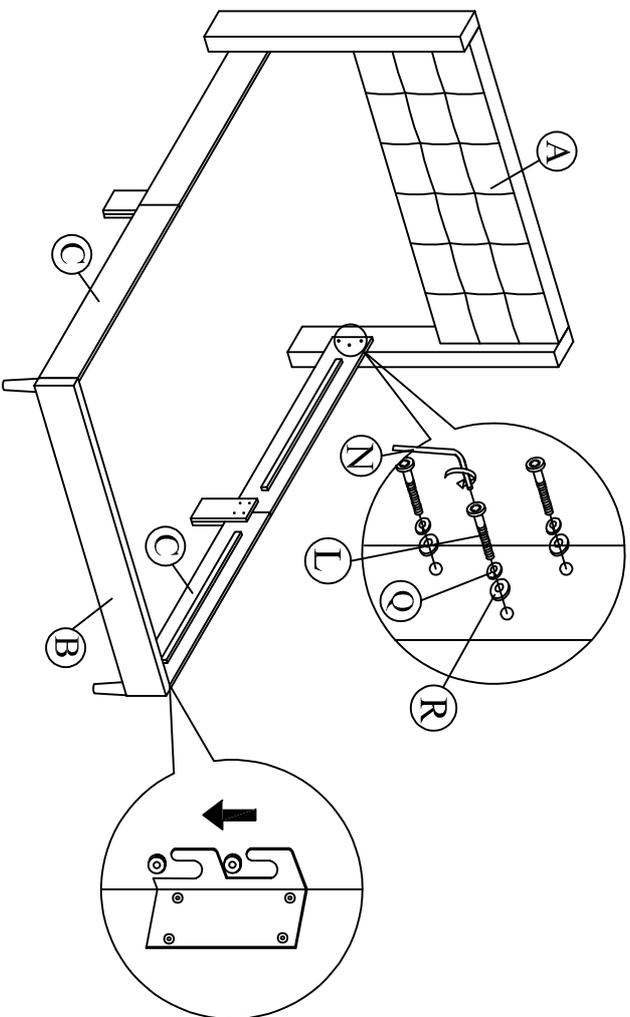
Step 3 : Attach the JCBB Bolt (J) to the headboard bracket and footboard bracket.



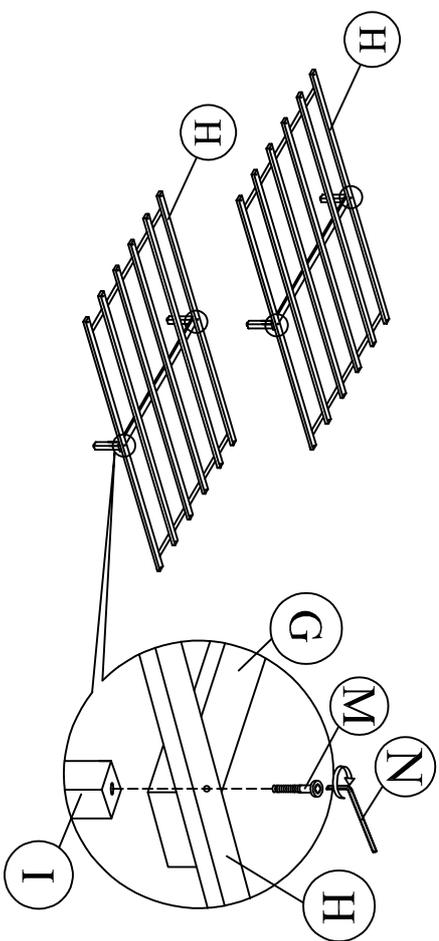
Step 4 : Attach the side rail leg (F) to the side rail (C).



Step 5 : Attach side wing (D) to side rail (C). Attach side rail (C) to footboard (B) by pushing the bracket down to fit it.



Step 6 : Attach the support legs (J) to the slats (H).



Step 6 : Tighten the 2 Corner with Allen Key (O). Install the bed slats to side rail. Tighten the slats with CSK screw. The distance of the slats should be sufficient to obtain desirable bed stability.

